

Effective Date: May 22, 2018

This Privacy Policy applies to the RFX Group comprising RFX Limited and Laptech Precision Inc.

RFX knows that you care how information about you is used and shared. This Privacy Policy explains what information of yours will be collected by RFX Group when you contact RFX Group either directly or through its website (including through the websites of our partners), how the information will be used, and how you can control the collection, correction and/or deletion of information. We will not use or share your information with anyone except as described in this Privacy Policy.

- a. Our Business: We may collect personally identifiable information about you, such as your full name, phone number, email address, or similar, when you register an interest in a product or service. If you choose to purchase a product from us, we or our third-party payment processors will collect your payment information. When you contact RFX Group or if you visit our websites, we may receive certain information about you as described below. We may use this in directly marketing you through emails; If you no longer wish to receive these emails, you may opt out of them and request that your information is removed.
- b. RFX Group uses Google Analytics, Google AdWords (Conversion Tracking) these tools may be used to track information about your behaviour on our website depending on your region. For more information, please visit the respective website(s) of these vendors.

Information We Collect on Behalf of Our Customers

Our Service. We collect data on customers who contact RFX Group either directly, through our website or through third party representatives. If you are located in Europe, your IP address and personal information are never stored or shared with any third-parties.

An individual who is a current or former RFX Group customer who seeks access or wishes to correct, amend or delete inaccurate data should direct his query directly to RFX Group.

We will retain personal data we process on behalf of our customers for as long as needed to provide our services. RFX Group will retain this personal information as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

We do not collect information on behalf of third parties.

1. How We Use Your Information

- a. We use the information that we collect to operate and maintain our business for RFX Group products and to respond to your questions and concerns.

- b. If you have contacted RFX Group, we use the information that we collect to send you information and marketing communications in our newsletter that is pertinent to your business.

2. How We Share Your Information

- a. **Personally Identifiable Information:** RFX Group will not rent or sell your personally identifiable information to others. We may store personal information in locations outside the direct control of RFX Group (for instance, on servers or databases co-located with hosting providers).
- b. **Instances Where We Are Required To Share Your Information:** RFX Group will disclose your information where required to do so by law, if subject to subpoena or other legal proceeding or if we reasonably believe that such action is necessary to (a) comply with the law and the reasonable requests of law enforcement; (b) to exercise or protect the rights, property, or personal safety of RFX Group, our users or others.

3. Storage and Processing

Your information collected through the RFX Group may be stored and processed in the United States, Canada, Europe, or any other country in which RFX Group or its subsidiaries, affiliates or service providers maintain facilities. If you are located in the European Union, please note that we will not transfer information, including personal data, to a country outside of the European Union.

4. How We Protect Your Information

RFX Group is concerned with protecting your privacy and data, but we cannot ensure or warrant the security of any information you transmit to RFX Group or guarantee that your information may not be accessed, disclosed, altered or destroyed by breach of any of our industry standard physical, technical or managerial safeguards. No method of electronic storage, is 100% secure therefore, we cannot guarantee its absolute security. If you have any questions about security of your data, you can contact us directly at RFX Group.

5. Compromise of Personal Information

In the event that personal information is compromised as a breach of security, RFX Group will promptly notify our customers in compliance with applicable law.

6. Your Choices About Your Information

For current RFX Group customers, you can request the information RFX Group have about you on file by directly contacting RFX Group. Data protection law gives you a range of rights in connection with our processing of your personal data. In this regard, you have the right to request that we rectify or delete the personal data or restrict the processing of your personal

data, if you think they are inaccurate. Furthermore, you have the right to object against the processing based on our legitimate interests as a legal basis. We are required to assess and act on your request.

7. Our Retention of Your Information

If you have an account with RFX Group, we will retain your information for as long as your account is active or as needed to provide you services. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

8. Notification Procedures

It is our policy to provide notifications, whether such notifications are required by law or are for marketing or other business related purposes, to you via email, written or hard copy notice, or through conspicuous posting of such notice on the Service, as determined by RFX Group in its sole discretion. We reserve the right to determine the form and means of providing notifications to you, provided that you may opt out of certain means of notification as described in this Privacy Policy.

9. Links to Other Web Sites

We are not responsible for the practices employed by websites or services linked to or from the RFX Group web site, including the information or content contained therein. Please remember that when you use a link to go from the RFX Group Service or Sites to another website or service, our Privacy Policy does not apply to third-party websites or services. Your browsing and interaction on any third-party website or service, including those that have a link or advertisement on our website, are subject to that third party's own rules and policies.

10. Changes to Our Privacy Policy

All changes to this Privacy Policy are effective when they are posted on this page. When we change the policy in a material manner, we will let you know via email and/or a prominent notice on our Site, prior to the change becoming effective and update the 'effective date' at the top of this page.